

Dr. Charlie Beardmore
C/O Fenwycks
Tekels Avenue
Camberley
Surrey
GU15 2LB



5th August 2015

Dear Dr. Beardmore,

By way of introduction I am the Chief Executive of North Devon Hospice and our Patron Lady Arran kindly passed on your amazing grant of £1000 from Penguins Against Cancer. That was a lovely surprise and on behalf of every patient and family member that we look after, thank you.

I know in your letter to Lady Arran you would understandably like to know how the money has been spent. My apologies if you know a lot about us already but I thought I would take this opportunity to give you a few key facts before sharing with you how the £1,000 will make a difference.

North Devon Hospice looks after over 3,000 people per annum across the 800sq.miles of North Devon which is the largest patch of any hospice in England. Our strap line is: "Being there for all the family" and as such we provide both clinical and supportive care to the patient and any member of their family who are impacted by the terminal illness of their loved one. In the main this is carried out in people's own homes 24hrs a day, 365 days a year by our own team of community nurses on top of our 7 Bedded Unit bases in Barnstaple. We need to raise £4.5m from scratch every year with only £1m of that coming from an annual grant from the local NHS which is not guaranteed and has been frozen for a decade hence your fantastic grant is so very much appreciated.

Against this backdrop, what your grant means to us is best described by sharing with you an example of how your support enables us to "be there" when anyone needs us. In July we looked after a 71 year old grandmother. She had cancer of the lung and was in North Devon District Hospital desperately waiting to be discharged so that she could die at home surrounded by her family and grandchildren. Unfortunately at this time there was no community care capacity to facilitate this discharge or to provide the on-going specialist care to ensure that she remained at home. Fortunately our Hospice to Home team responded urgently and provided the end of life care and support that both her and her family needed allowing her to return home. She died on the 14th July surrounded by all of her loved ones. It was a good death which could have been very different had we not been able to be there. That is the difference YOU are making in supporting us. At the time of writing we are developing our Hospice to Home team even further to ensure that we can further act as a "rapid response" team particularly out of hours for anyone with an acute end of life need, thereby hopefully also avoiding an unnecessary acute admission in hospital. Therefore on behalf of all of our patients and their loved ones, thank you.

On a personal note I did read with a smile your letter as I am an alumni of Guy's Hospital RFC myself having played for the 1st XV back in the mid-nineties. I attended Guy's Hospital as a dental student for a while but decided it wasn't for me and switched to the London School of Economics to study

UK CHARITY OF THE YEAR

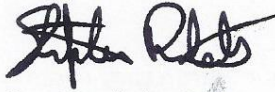
North Devon Hospice, Deer Park, Newport, Barnstaple, North Devon, EX32 0HU
telephone: 01271 344248 email: info@northdevonhospice.org.uk www.northdevonhospice.org.uk Patron: Countess of Arran



Geography (as one does!). However I met my wife at Guy's (now a local GP down here) and my closest friends are all Guy's men!

Should you like to know any more about how your grant would be spent please do not hesitate to contact me, otherwise may I wish Penguins Against Cancer all the very best for the future with the fantastic work that you do and support. If you are ever down in North Devon please do drop in, I would love to say thank you in person and show you around our wonderful hospice.

Best wishes,



Stephen Roberts
Chief Executive

Personal Letter of Thanks from the Hospice's Patron, Lady Arran, 6th August 2015

CASTLE HILL
FILLEIGH, BARNSTAPLE,
DEVON, EX32 0RQ
01598 760227
01598 760208

August 6th

Dear Charlie
I was overwhelmed by your
generous cheque for £1000
for the Hospice - it really is
so generous of the Penguins
to do this and also such a
lovely surprise. Please will
you thank everyone involved
in the fundraising on behalf
of the North Devon Hospice.
The continuing support for this
remarkable charity is very

heart-warming and seeing first
hand the wonderful care at
Dear Pat is surely the greatest
reason to keep helping. I am
sure you know about the new
extension in Kotsworthy, which will
help people living in that part
of Devon and North Cornwall to
access the best support during
their illness.
I have been in touch with you and I am
sure you will tell me what this
very generous gift will be spent
on.
With so many thanks.
Yours sincerely
Neil Arran